

Red Box Guest House

Access Statement

January 7, 2010

Introduction

Our corner plot home, in a quiet cul-de-sac, is on a residential estate called Pewsham (in Chippenham, Wiltshire) and offers B&B accommodation with two guest rooms. Our Bradstone-built house is 25 years old and whilst we aim to meet the needs of all our guests, there are some features which might make access difficult for people with limited mobility. Both our guest bedrooms are on the first floor. There is a raised door threshold into the house at both entrances. Doorways are fairly narrow and are therefore not suitable for wheelchair users.

Pre-Arrival

- We are located in a residential estate and can be accessed from any area. *How to get here* instructions will be provided after confirmed booking.
- The nearest shop and public house/restaurant are approximately 500 yards from the house and the main shopping centre is approximately 2 miles away in Chippenham town centre
- The nearest bus stop is about 200 yards away. The bus runs hourly to many destinations. The nearest railway station is Chippenham, which is approximately 3 miles away. Taxis are available at the station and we can book one for you in advance if required.
- There are local taxi companies; we can make advance bookings for you.
- Our information pack and menus can be provided in large print if required. We do not have facilities to prepare documents in braille.
- Our website, www.redboxguesthouse.co.uk, provides pictures of our guest accommodation and information about our services.
- You can contact us by telephone, email or post. Please see the *Contact Information* section for complete details.

Arrival and Car Parking

- Please advise us of your anticipated arrival time so that we can welcome you on your arrival.

- We request our guests to arrive after 4.00pm so that the guest accommodation is ready. Earlier arrival, however, may be possible by prior arrangement.
- There is sheltered parking for two cars and further space on the drive for another car that offers excellent all-round clearance.
- The drive is made from Cotswold stone chippings and is in front of the house and garages. A concrete path runs from the drive to the front door.
- We offer assistance with luggage.

Main Entrance

- Please ring the bell on your arrival.
- There is door threshold of 32 cm (12") through the front door into the hall.

Guest Accommodation and Public Areas

- The back door leads into the garden via patio doors off the lounge with a 32 cm (12") threshold.
- The dining room is off the hall.
- The staircase is located in the hall next to the front door. There is a downstairs toilet next to the front door in the hall.
- The staircase has 12 stairs with two hand rails, 4 of the steps are angled to turn a corner and all have a minimum width of 82 cm. The staircase is fully carpeted.
- Our guest accommodation is on the first floor.
- There is a night light on the landing.
- The house is centrally heated throughout but the temperature can be adjusted in each room to suit individual requirements.

Library and Dining Room

- Guests are welcome to use a library room upstairs next to the guest rooms, which contains a comfy sofa, TV with freeview, CD player and radio. Complimentary Wi-Fi access is available for those who wish to connect to the internet. There is a PC in the dining room for guest use, upon request.
- The library and dining area are carpeted.
- A selection of local information leaflets, maps, books of general interest are available in the library room.
- Breakfast is served in the dining room.

Bedrooms

- Both bedrooms are on the first floor. One is carpeted and the other has laminated flooring with optional rugs.
- Tea, coffee, hot chocolate and bottled water are provided.
- All rooms have remote-controlled colour televisions with freeview.
- We provide hairdryers, additional pillows, blankets and hot water bottles upon request.
- Fans and electric heaters are available upon request.
- Our duvets are synthetic. We supply both synthetic and feather pillows.
- We are happy to provide extra sheets and blankets if preferred. Please specify, before your arrival, if required.
- There is a wardrobe, a dressing table, laptop table, drawers and dressing gown in each room.
- There is a guest information folder in each bedroom, which contains details of places of interest in the area, taxis, where to eat, takeaway menus and emergency contact numbers.

Bedroom 1

- Bedroom 1 is at the end of the landing on the right. The doorway is 196 cm tall by 71 cm wide.
- This room has laminated flooring.
- This room has a 4' 6" wide double bed with access from both sides.
- This room has one radiator that is thermostatically controlled.
- This room is at the back of the house and overlooks the garden.

Bedroom 2

- Bedroom 2 is on the left at the top of the stairs. The doorway is 196 cm tall by 71 cm wide.
- This room is carpeted.
- This room has a 3' wide single bed.
- This room has one radiator that is thermostatically controlled.
- This room overlooks the drive and red telephone box.

Bathroom Shared

- The bathroom is 1 metre across the landing from bedroom 2 and 3 metres along the landing on the left from bedroom 1.
- This room is fully tiled, has a modern white suite, large mirror with shaving point and light and tall storage unit.
- The shower is over the bath. There is a 52 cm step into the bath. A slip mat and floor mats are provided.

Gardens

- We have a fair-sized garden with a lawn, two patio areas, flowerbeds, fruit trees and a pond.
- Guests are welcome to relax in the garden at all times.
- Access to the garden is via the back door.
- There is a summer house with gym equipment, available for use by guests.

Additional Information

- The entire house is non-smoking.
- Guests may smoke in the garden away from the house.
- The landing and hall are equipped with smoke detectors. There is fire extinguisher in the kitchen.
- In the event of a fire, we will evacuate the house. Please advise us if you have a hearing impairment and might not hear us.
- The building can be evacuated through the front door, back door or via the patio doors in the lounge.
- We are happy to share our walk-in shower if climbing into the bath is a problem. Please ask on booking.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medicines.
- We are open all throughout the year subject to room availability.

Contact Information

- Address: Red Box Guest House, 35 Buckingham Road, Pewsham, Chippenham, Wiltshire, SN15 3TE
- Telephone number: 01249 444988. When we are not available, there is an answer machine.
- Mobile phone: 07796 616647 (voice or text)
- E-mail address: julieann@redboxguesthouse.co.uk
- Website: www.redboxguesthouse.co.uk

If you require further details or have any comments about the services we provide, do not hesitate to contact us.